



FREQUENTLY ASKED QUESTIONS

- Can I sign up for a fitness membership online?

No, not at this time.

- What is the difference between Chair Yoga and SilverSneakers Yoga Stretch?

In Chair Yoga, the participants do all the stretching and breathing exercises while remaining seated in a chair. In SilverSneakers Yoga Stretch, the participants go through similar breathing and stretching exercises from both a seated and standing position, utilizing the chair for balance where needed.

- If I have a membership at the Civic Center fitness center, can I go to the Community Center fitness center?

Yes, both fitness centers are operated by the City of Port St. Lucie Parks & Recreation Department and your membership at one is good at both.

- If I sign for a membership at one of the fitness centers, will someone show me how to use the machines?

Yes, we offer a complimentary orientation to each new member.

- Is smoking prohibited in parks?

Smoking is prohibited in parks except for designated smoking areas (e-cigarettes included)

- Is overnight parking permitted in City parks?

Overnight parking is prohibited where park curfew applies, unless otherwise posted.

- What are the hours of operation for Neighborhood, Open space, and Community Parks?

- Neighborhood, Nature Trails, Bike Trails, and Open Space Parks open at 8:00 a.m. daily and close at dusk.
- Community Parks open at 8:00 a.m. and close at 10:00 p.m.

- While in a City park and attending a sporting event, i.e., baseball, a foul ball shatters the windshield of my vehicle. Does the City pay for this damage?

No, the cost to replace/repair your vehicle falls solely upon you as the vehicle owner. The City is not responsible for the damage.

- If I see a safety concern, who can I call to report the concern?

Any and all safety concerns can be reported to any Parks staff member. In the event that staff is unavailable, call Community Center Guest Services at (772) 878-2277. All emergencies should be called into 911.

- Can I have water featured activities when I reserve a pavilion?

Water featured activities are strictly prohibited. Bounce Houses are permitted using the City approved vendors. (See Bounce House rules and guidelines when making reservations).

- Can I use a metal detector within City parks?

Per the City's Code of Ordinances, Chapter 96.20 (C): "No person shall dig or remove and sand, whether submerged or not, or any soil, rock, stones, trees, shrubs, or plants, down timber, other wood materials, or make any excavation to tool, equipment, blasting, or other means or agency."

- How do I register up my child for youth sports?

- All youth sports participants (with the exception of youth basketball) can be registered by contacting our Recognized User groups within all Community Parks (please see current copy of the Leisure Time). For those youth interested in participating in the Junior Basketball program, please call (772) 344-4142.

- Where can adults register to play adult softball?

- Interested participants can call Minsky Gym at (772) 344-4142.
- All adult softball games are played at Sandhill Crane Park, located at 2355 S.E. Scenic Park Drive, PSL, FL 34952

- Where can I go to play Tennis or Pickleball during day and night time hours (All lighted tennis courts have a 9:30 p.m. light curfew).

- Charles E. Ray Park, (2 tennis courts for day use only)
 - Lyngate Park, (2 lighted tennis courts)
 - Jessica Clinton Park, (2 lighted tennis courts)
 - Sportsman’s Park, (2 lighted tennis courts)
 - Whispering Pines Park, (14 lighted tennis courts and 8 lighted pickleball courts)

- Where can I go to play baseball with my child during the day and evening hours?
 - Charles Ray Park, (1 ball field, day use only)
 - Turtle Run Park, (2 ball fields, day use only)
 - Girlscout Friendship Park, (1 ball field, day use only)
 - Jaycee Park, (1 ball field, day use only)
 - River Place Park, (1 ball field, day use only)
 - Rotary Park, (1 ball field, day use only)
 - Lyngate Park, (2 lighted ball fields)
 - Jessica Clinton Park, (2 lighted ball fields)
 - Sportsman’s Park, 34983 (4 lighted ball fields)
 - Whispering Pines Park, (4 lighted ball fields)
 - Winterlakes Park, (2 grass ball fields with no bases, day use only)

- Where can I get a free basketball court pass or replace a lost court pass?
 - Community Center
 - Minsky Gym
 - Parks & Recreation

- If I am an out-of-state resident, how do I get a free basketball ID pass.
 - Bring your valid driver’s license to any of the following locations:
 - Community Center
 - Minsky Gym
 - Parks & Recreation

- How can I become a registered mobile food vendor?
 - To become one of our recognized mobile food vendors, please contact Joe Carter, Operations Supervisor at (772) 878-2277.

- Does the City have any public docks or boat launches?
 - Yes, the City has currently three locations that you can use to launch you boat:
 - ✓ Oak Hammock Park, (Does not have River access)
 - ✓ Veterans Park @ Rivergate, (offers 2 boat launch areas and is open 24 hours and has direct River and Ocean access)
 - ✓ C-24 Canal Park, (offers 2 boat launch areas with direct River and Ocean access, open 7:00 a.m. until sunset)

- Are there any public fishing docks or parks that allow fishing?
 - Fishing is permitted at all City Parks and must be catch and release.
 - Veterans Memorial Park @ Rivergate Boat Ramps also offers a large boardwalk along the St Lucie River for salt water fishing.

- Does the City have any campgrounds?
 - Yes, the City now offers primitive and rustic tent camp sites and RV sites at McCarty Ranch Preserve
 - See McCarty Ranch Preserve link for additional details on camping, fishing, boating, hiking, bike trails, horseback riding, disc golf and for reservations.

- Does the City have anywhere that I can hold a public garage sale?
 - Yes, we hold a Community Garage Sale on the third Saturday of every month at Minsky Gym

- What do I need to do to sign-up to be a vendor at the next Community Garage Sale at Minsky Gym?
 - Stop by Minsky Gym to register. The cost for one 10'x10' spot is only \$6.40. There will be a brief form to complete and you choose your "spot" from our area map. For your convenience, Minsky Gym is open from 8 a.m. to 8 p.m. every day of the week (some City-recognized holidays excluded). For further information please call (772) 344-4142.

- Where can I go to play volleyball for fun?
 - Sandhill Crane Park offers three competition sand volleyball courts with lights
 - Lyngate Park offers one recreational sand volleyball court (day use only)

- Turtle Run Park offers one recreational sand volleyball court (day use only)
- River Place Park offers one recreational sand volleyball court (day use only)
- Whispering Pines Park offers one grass recreational volleyball court (day use only)

- Can I make a reservation on a City-recognized holiday?
 - City-recognized holiday reservations will be subject to an additional 50% rate increase
 - City-recognized holidays are as follow: Martin Luther King, Jr., Day, President’s Day, Memorial Day, Independence Day, Labor Day, and Veterans Day.
 - Reservations for New Year’s Day, Thanksgiving Day, and Christmas Day will not be accepted.

- Can I bring alcohol into a Park?
 - All alcohol consumption is prohibited unless a permit has been applied and approved. (See Facility Reservations for details or call the Community Center at (772) 878-2277).

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1. How can I reserve a pavilion or sports field?

Making a reservation

- Park reservations can be made on a first-come, first-served, basis at the Parks and Recreation offices at the Community Center. Reservations can be made from 8:00 a.m., to 7:00 p.m., 7 days a week. Please note that Veterans Park at Rivergate does not accept pavilion reservations for Sundays.

Athletic Fields

- Weekday athletic fields reservations must be made three days prior to the reservation date, not including the date of reservation. Weekend athletic field reservations must be made before 8:00 p.m. on Wednesday before the reservation date.

Park Pavilion Rentals

- All park pavilion reservations can be reserved by 8:00 p.m. the day prior for next day reservations, provided payment and applicable paperwork is received.
- Neighborhood Parks: reservations are accepted 180 days (six months) in advance per the participants limits set for each site
- Community Park: Playing fields and pavilions may only be reserved up to 90 days in advance

- Where do I report vandalism or excessive trash in the park?

- If vandalism or trash is discovered, you can report the incident to onsite staff, if on duty, or, in an emergency, call 911
 - You can also report vandalism or trash on the City's mobile app, using your smart phone to (AccessPSL) or City Source 311 system
- What is the City's rain-out policy when I have a reservation?
 - Guests may call the Community Center at (772) 878-2277 for cancelation, refunds or rescheduling.
 - Parks staff must confirm inclement weather conditions (i.e., rainouts, lightning storms, winds 25 mph or greater)
 - Requests will only be approved if the guest notifies the Guest Services Desk within five days after the reservation, not including actual date reserved. Refunds will not be allowed once the reservation extend beyond the 5th day.
- What do I do if I become injured at a Park?
 - Notify staff of the injury or league to create an incident report, or,
 - Call 911 for emergency help and documentation of incident, or
 - Call the Community Center Help Desk at (772) 878-2277.
- Can I participate in your activities and sports programs if I do not live in the City of Port St. Lucie or St. Lucie County?
 - Yes, you may join Port St Lucie activities and sports programs. We do not have geographic boundaries. Everyone is welcome!
- Where do I sign-up and pay for a program/activity?
 - The City of Port St Lucie has three (3) locations where you may sign-up and pay "in-person" for programs/activities: PSL Community Center, 2195 S.E. Airoso Blvd. (across from City Hall); Civic Center, 9221 S.E. Civic Center Pl. (near the corner of U.S. 1 and Walton Rd.); and Minsky Gym, 750 S.W. Darwin Blvd. (in Whispering Pines Park, approx. ½ mile SE of Port St Lucie Blvd.). You may also register for most activities/programs on-line @ www.CityofPSL.com/parks-recreation
- What is your refund policy for program?

- All refunds request will be considered on a case-by-case basis. Requests must be submitted in writing within 30 days of the first-class meeting date for a program that meets more than once.
- Can my neighbor or friend register my child for a program?
 - In the event that a parent or guardian is unable to register their child(ren) for a class or program, our policy allows that a parent or guardian to designate one other adult to register the child(ren) on the parent or guardian's behalf. The adult who is designated by the parent or guardian for registration purposes may also register their own child(ren) for classes or programs. However, only a parent or guardian is permitted to sign the required waiver for their child(ren) before the class or program begins.
- Why are City sports fields closed during certain times of the year?
 - The Parks & Recreation Department has designated periods of time throughout the year to close sports turf playing fields which have been established as a "downtime" period. During "downtime," sports fields at specified intervals will undergo routine maintenance, regrowth, repairs, and/or improvements. Each "downtime" period has been set not to exceed 28 days unless turf conditions warrant extended periods of time for turf recovery. All sports fields will be closed no more than three time periods per year.
 - Reservations during any downtime period will not be permitted.
- Once I am registered as an arts and craft vendor for a City of Port St Lucie Special Event, how do I receive set-up instructions?
 - Set up instructions will be emailed to you prior to the event. Please be sure we have a valid email address on file.
- How do I become a food vendor for City of Port St. Lucie Special Events?
 - Food vendors must pre-register. All food vendors must be approved by Special Events staff and are chosen by entry date and food items. Please register promptly on the registration date and time. You can register at the Community Center, Civic Center, Minsky Gym or register online at cityofpsl.com using a valid user ID and password. If you have done business prior with the City of Port St Lucie, Parks & Recreation, Ex: registered for classes, rented a park, gym membership, or rented the Community Center you will already have a user Id. Please call the Community Center at (772) 878-2277 for assistance.
- Does the City operate a bus service?

No, but residents can call either the Treasure Coast Connector Bus at (772) 464-8878 or the Community Transit Bus at (772) 879-1287

- Does the City offer a public pool?

No, but St. Lucie County operates Ravenswood Pool, located at 400 S.W. Ravenswood Lane, PSL, FL 34983. Their telephone numbers are (772) 871-2183 and (772) 462-1521.

- Do you have a senior center?

The Parks & Recreation Department does not have a senior center; however, we do offer many classes and programs for seniors. Please go to www.cityofpsl.com/parks-recreation to view the many programs offered for seniors. We offer online registration or you can come into the Community Center, Civic Center or Minsky Gym to enroll. If you don't see what you're looking for, let us know and, if we can't accommodate, you can always contact the Council on Aging at (772) 336-8606 to see whether they offer your choice of recreational programming.